

Certificate of Registration of Quality Management System to ISO 9001:2015

The National Standards Authority of Ireland certifies that:

Dell Inc. One Dell Way Round Rock, TX 78682 USA

has been assessed and deemed to comply with the requirements of the above standard in respect of the scope of operations given below:

The Design, Development, Manufacture, Procurement, Fulfillment, Delivery, Sales, Sales Operations, Customer Service, Support, Deployment, Consulting, Educational Services, Take-Back and Recycling, Refurbishment and Supporting Functions of Technology Products, Services and Solutions

Additional sites covered under this multi-site certification are listed on the Annex (File No. 19.5000)

Approved by: Geraldine LarkinChief Executive Officer



Approved by: Lisa Greenleaf Operations Manager

Registration Number: 19.5000 Certification Granted: January 25, 2011 Effective Date: January 25, 2020 Expiry Date: January 24, 2023





National Standards Authority of Ireland, 20 Trafalgar Square, Nashua, New Hampshire, NH 03063, USA T +1 603 882 4412



Annex to Certificate Number: 19.5000

Scope of Registration:

The Design, Development, Manufacture, Procurement, Fulfillment, Delivery, Sales, Sales Operations, Customer Service, Support, Deployment, Consulting, Educational Services, Take-Back and Recycling, Refurbishment and Supporting Functions of Technology Products, Services and Solutions

Activity

Central Function, Design, Development, Manufacture, Procurement, Fulfillment, Delivery, Sales, Service, Take-Back & Recycling, Refurbishment, Supporting Functions	Dell Inc. One Dell Way Round Rock, TX 78682 USA File No.: 19.5000
Manufacture, Fulfillment, Delivery, Refurbishment, Service, Support	Dell Computadores do Brazil Ltda. BRH1 Facility Av da. Emancipação, 5000 Hortolândia, SP 13.184-654 Brazil File No.: 19.5000/R1/A
Service, Support, Sales	Dell Computadores do Brazil Ltda. Avenida Industrial Belgraf, 400 (Service and Support, Sales/Marketing and CC) Bairro Medianeira Eldorado do Sul – CEP 92990-000 Brazil File No.: 19.5000/R1/B
Service, Support, Sales	Dell Inc. Park Plaza Tower 1 Javier Barros Sierra 540, 10th Floor Santa Fe, Del. Alvaro Obregon Mexico City, C.P. 01210 Mexico File No.: 19.5000/R1/C



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Activity

Service, Support, Sales	Dell Inc. Area Especial Economica Panama – Pacifico Avenida Bryant Building No. 255, Arraijan Panama City Panama File No.: 19.5000/R1/D
Design, Development, Delivery, Sales, Fulfillment, Service, Support	Dell Inc. One Dell Way Round Rock, Texas 78682 USA File No.: 19.5000/R1/E
Sales, Service	Dell Inc. Federal Systems, L.P. One Dell Way Round Rock, Texas 78682 USA File No.: 19.5000/R1/F
Fulfillment, Delivery, Sales, Service, Support	Dell Inc. One Dell Parkway Nashville, Tennessee 37217 USA File No.: 19.5000/R1/L



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Activity

Service, Support, Sales	Dell Inc. Oklahoma Business Center - A & B 3501 S.W. 15th Street Buildings A, B Oklahoma City, Oklahoma 73108 USA File No.: 19.5000/R1/M
Service, Support, Sales, Marketing	Dell Canada 155 Gordon Baker Road Suite 501 North York, Ontario M2H 3N5 Canada File No.: 19.5000/R1/Q
Design, Development, Support	Dell International Services India, Pvt. Ltd. Dell Networking Research and Development 8th & 9th Floor Altius/Fortius Block Olympia Tech Park, Plot No:1 SIDCO Industrial Estate Guindy, Chennai Tamil Nadu 600032 India File No.: 19.5000/R1/T3
Design, Development, Sales, Support, Service	Dell Inc. (Compellent) 7615 Smetana Lane Eden Prairie, MN 55344-3712 USA File No.: 19.5000/R1/Y



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Activity

Design, Development, Support	Dell Inc., Dell Digital IT (DDIT) 401 Dell Way Round Rock, TX 78682 USA File No.: 19.5000/R1/Z
Support	Dell, Inc. Del Mall Real Cariari 600 MTS N. Zona Franca America Costa Rica S.A. File No.: 19.5000/R1/GG
Design, Development, Customer Service, Support	Dell Silicon Valley Design Center (SVDC) 5450 & 5480 Great America Parkway Buildings 1 & 2 Santa Clara, CA 95054 USA File No.: 19.5000/R1/JJ
Design, Development, Deploy, and Support Security Software Products	Dell Inc. (Credant) 2300 W Plano Pkwy Plano, TX 75075 USA File No.: 19.5000/R1/LL
Design, Servicing, and Customer Support for Computer Storage Products	Dell Inc. 176 South Street Hopkinton, MA 01748 USA File No.: 19.5000/R1/MM



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Activity

Manufacture and Supply	Dell EMC 5800 Technology Drive Apex, NC 27539 USA File No.: 19.5000/R1/QQ
Design, Development, Servicing and Support of Storage Technology Products and Services	Dell Inc. 505 1st Avenue South Seattle, WA 98104 USA File No.: 19.5000/R1/UU
Manufacture and Supply	Dell EMC 50 Constitution Blvd Franklin, MA 02038 USA File No.: 19.5000/R1/VV
Training for Computer Storage Products	Dell Inc. 55 Constitution Blvd Franklin, MA 02038 USA File No.: 19.5000/R1/WW
Customer Service, Services, Solutions	DELL EMC UTAH 13197 South Frontrunner Boulevard 11747 Lone Peak Pkwy #200 Draper, UT 84020 USA File No.: 19.5000/R1/XX



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Activity Location Service, Support, Sales, Marketing Dell N.V. Zone 3 Doornveld 130 B-1731 Asse-Zellik Belaium File No.: 19.5000/R2/A Service, Support, Sales, Marketing Dell A/S Arne Jacobsens Allé 15 -17 Copenhagen Denmark DK-2300 File No.: 19.5000/R2/C Service, Support, Sales, Marketing Dell S.A. (France) 1 Rond Point, Benjamin Franklin 34938 Montpellier 34000 France File No.: 19.5000/R2/E Service, Support, Sales, Marketing DELL EMC 80 Quai Voltaire **Riverwest Building** Bezons 95870 France File No.: 19.5000/R2/F Service, Support, Sales, Marketing Dell Gmbh Unterschweinstiege 10 60549 Frankfurt am Main Germany File No.: 19.5000/R2/H



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Activity

Service, Support, Sales	Dell Halle GmbH Raffineriestraße 28 06112 Halle (Saale) Germany File No.: 19.5000/R2/I
Design, Development, Service, Support, Sales, Marketing	Dell Products The Campus, Cherrywood, Loughlinstown, Dublin 18, Ireland EIRCODE: D18 XP84 File No.: 19.5000/R2/J
Service, Support, Sales	Dell Limerick Raheen Business Park Limerick Ireland File No.: 19.5000/R2/K
Service, Support, Sales	EMC Computer Systems Italia S.p.A., Division of Dell Inc. Dell Italian Services, Dell SpA Via Spadolini 5 Lombardia Milano 20141 Italy File No.: 19.5000/R2/L



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Activity

Service, Support, Sales	Dell SAS Shore12 Casanearshore Park 1100 Bd Qods Sidi Maarouf 20270 Casablanca Morocco File No.: 19.5000/R2/M
Service, Support, Sales	Dell B.V Transformatorweg 12 38-72 1014, AK Amsterdam Netherlands File No.: 19.5000/R2/N
Service, Support, Sales	Dell AS Lilleakerveien 2B, 0283 Oslo NO-0275 Norway File No.: 19.5000/R2/O
Service, Support, Sales	Dell Corporation Ltd City Park 368 Alexandra Parade Glasgow G31 3AU United Kingdom File No.: 19.5000/R2/R
Service, Support, Sales	Dell s.r.o. Fazulova 7 811 07 Bratislava, Slovak Republic File No.: 19.5000/R2/S



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Activity

Service, Support, Sales	Dell Computers S.A. (South Africa) The Campus, Wembley Building, 2 nd floor Cnr Main and Sloan Streets Braynston 2021, Johannesburg South Africa File No.: 19.5000/R2/T
Service, Support, Sales	Dell AB Frösundaleden 2B 169 26 Solna Sweden File No.: 19.5000/R2/U
Service, Support, Sales, Marketing	Dell SA Route de l'Aéroport 29-31 Case postale 216 1215 Genève 15 Switzerland CH-1215 File No.: 19.5000/R2/V
Service, Support, Sales	Dell Computer S.A. / EMC Computer Systems Spain S.A.U. Ribera del Loira 8 Madrid, 28042 Spain File No.: 19.5000/R2/W
Service, Support, Sales	Dell Corporation Ltd Dell House The Boulevard, Cain Road Bracknell, Berkshire RG12 1LF United Kingdom File No.: 19.5000/R2/X



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Activity Location Dell Technology & Solutions Israel Ltd Design, Development 7 Hamada Street Herzliya 46733 Israel File No.: 19.5000/R2/Z Sales Dell International Services S.R.L. **Bucharest Service Center** 10A Dimitrie Pompei Blvd Building C3, 5th Floor Bucharest 020337 Romania File No.: 19.5000/R2/BB Dell Products (Poland) Sp. z.o.o. Manufacture, Fulfillment Informatyczna Street No 1, 92-410 Lodz Poland File No.: 19.5000/R2/DD Manufacture and Supply Dell EMC **EMC Information Systems International** Unit B IDA Industrial Estate Ovens Co. Cork Ireland File No.: 19.5000/R2/HH Customer Support, Deploy Services Dell Inc. and Sales Operations **El-Swedey Building** North 90th St Plot No 39 5th District City Center Cairo, Egypt Arab Republic of Egypt File No.: 19.5000/R2/II



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Activity

Design, Development, Customer Service, Support	Dell EMC Ireland COE IDA Industrial Estate Ovens Co, Cork P31 D253 Ireland File No.: 19.5000/R2/JJ
Customer Service, Support, Sales, Customer Care	EMC Computer Systems Italia S.p.A., Division of Dell Inc. Dell Italian Services, Dell SpA Via Amsterdam, 125 00144 Roma Italy File No.: 19.5000/R2/KK
Sales, Customer Service	Dell SA EMC Computer Systems AG Hardturmstrasse 161 8005 Zürich Switzerland File No.: 19.5000/R2/LL
Sales, Customer Service	Dell III – Comercio de Computadores, Unipessoal Lda Lagos Park Edificio 5B, 3º, Andar 2740-298 Porto Salvo Lisboa Portugal File No.: 19.5000/R2/MM



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Activity

Service, Support, Sales	Dell Australia Pty Limited Forestridge Business Park Building 3, Level 2 14 Aquatic Drive, Frenchs Forest Sydney, New South Wales Australia 2086 File No.: 19.5000/R3/A
Design, Development, Support	Dell International Services India, Pvt. Ltd. No.65, 2 Bagmane Tech Park Byra Sundra, C V Raman Nagar Bagmane Parin Katha Bangalore South Taluk Bangalore 560093 India File No.: 19.5000/R3/B
Service, Support, Sales	Dell International Services India Pvt. Ltd. No.12/1,12/2A,13/1A Divyasree Greens Challaghatta, Varthur Hobli Koramangala Inner Ring Road Domlur Post Bangalore 560071 India File No.: 19.5000/R3/C



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Activity

Manufacture, Delivery	Dell International Services India, Pvt. Ltd. Sriperumbudur Hi-Tech SEZ SIPCOT Industrial Park Sriperumbudur Phase-II Sunguvarchatram Post Sirumangadu Village Sriperumbudur Taluk Kancheepuram Tamil Nadu 602106 India File No.: 19.5000/R3/E
Service, Support, Sales	Dell International Services India, Pvt. Ltd. Vipul Tech Square, Golf Course Road Sector - 43, Gurgaon Haryana 122 002 India File No.: 19.5000/R3/F
Service, Support, Sales	Dell International Services India, Pvt. Ltd. Plot No. 42 Hitec City Layout Madhapur, Hyderabad Telangana 500081 India File No.: 19.5000/R3/G
Service, Support, Sales	Dell Inc. Kawasaki Solid Square East Tower 20F 580 Horikawa-cho Saiwai-ku, Kawasaki-shi Kanagawa Japan 212-8589 File No.: 19.5000/R3/I



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Activity

Service, Support, Sales	Dell Inc. Miyazaki Carino Miyazaki 5F 4-8-1 Tachibana-dori-Higashi Miyazaki-shi Miyazaki, Japan 880-0805 File No.: 19.5000/R3/J
Service, Support, Sales	Dell Inc. Tokyo 1 3-5-27 Mita Minato ku 9th Fl., West Wing, Sumitomo Fudosan Mita Twin Bldg Tokyo Japan 108-6309 File No.: 19.5000/R3/K
Service, Support, Sales	Dell Inc. Cyberjaya 1 Global Business Center 2900 Persiaran APEC Floors 1-4 63000 Cyberjaya Selangor Darul Ehsan Malaysia File No.: 19.5000/R3/L



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Activity

Service, Support, Sales	Dell Global Business Center Sdn. Bhd. (742481-H) Plot P27, Bayan Lepas Industrial Zone Phase IV 11900 Bayan Lepas Penang Malaysia File No.: 19.5000/R3/M
Service, Manufacturing, Fulfillment, Delivery	Dell Global Business Center Sdn Bhd (APCC) Plot 76, Mukim 11 Bukit Tengah Industrial Park 14000 Bukit Mertajam Penang Malaysia File No.: 19.5000/R3/N
Service, Support, Sales	Dell International Services Philippines, Inc. 17th Floor World Plaza Building 5th Avenue Bonifacio Global City Taguig City, 1634 Philippines File No.: 19.5000/R3/O
Service, Support, Sales	Dell (China) Co., Ltd. Beijing Branch Unit 507, 5/F, Tower A Full Link Plaza No.18 Chao Yang Menwai Avenue Beijing China 100020 File No.: 19.5000/R3/P



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Activity

Service, Support, Sales	Dell (China) Co., Ltd. Dalian Branch 11 Floor, IC Building No. 56 Huoju Road Hi-Tech Industrial Zone Dalian China 116023 File No.: 19.5000/R3/Q
Sales, Service, Design, Support	Dell Inc. Shanghai Shanghai Zhaofeng Multimedia Plaza 999 Changning Road Changning District Suites 501, 502, 503, 603 Shanghai China 200050 File No.: 19.5000/R3/R
Manufacture, Fulfillment	Dell (Xiamen) Co. Ltd. No. 2366 Jinshang Road Information Photo-Electronic Park Xiamen Torch Hi-Tech Zone Fujian China 361011 File No.: 19.5000/R3/T
Manufacture, Sales, Service, Support	Dell (China) Co. Ltd. No. 2388 Jinshang Road Information Photo-Electronic Park Xiamen Torch Hi-Tech Zone Fujian China 361011 File No.: 19.5000/R3/U



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Activity

Sales, Service, Support	Dell (China) Co. Ltd (CCC5) No. 613 Sishui Road Haicang Building #1 Wuyuan Bay Business Operation Center Xiamen China 361015 File No.: 19.5000/R3/U2
Design, Development, Service, Support	Dell (Taiwan) B.V. Taiwan Branch No. 216 and No. 218, Sec. 2 Tun Hua S. Road Taipei Taiwan, R.O.C. File No.: 19.5000/R3/V
Service, Support	Dell International Inc. (Korea) Prudential Tower 11th, 12th Floors 298 Gangnamdaero, Gangnam-Gu Seoul, Korea 135-982 File No.: 19.5000/R3/Y
Design, Development, Service, Support, Sales	Dell Global B.V. (Singapore Branch) Singapore Design Center 2 International Business Park The Strategy Tower 2, #01-34 Singapore 609930 File No.: 19.5000/R3/Z



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Location Activity Dell Corporation (Thailand) Co., Ltd. Service, Support 22nd Floor Empire Tower 1 South Sathorn Road Yannawa, Sathorn Bangkok 10120 Thailand File No.: 19.5000/R3/BB Manufacture, Fulfillment Dell (Chengdu) Company Limited No. 800 Tiangin Road Hi-Tech Zone West Chengdu Sichuan China 611731 File No.: 19.5000/R3/NN EMC Information Technology Design Research & Development (Beijing) Co., Ltd. 7-8 & 19/F, Block D, Qidi Science Park, No.1 Zhongguancun East Road, Haidian District, Beijing 100084 China File No.: 19.5000/R3/PP



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Activity

Location

Design and Development of Data Protection Software	Dell Inc. 36/40 Sredny pr. VO St-Petersburg 199004 Russian Federation File No.: 19.5000/R3/RR
Design	EMC Information Technology Research & Development (Chengdu) Co., Ltd. 7-8/F, Building C12 & 17F, Building C11, Tianfu Software Park, No.219 Tianhua Second Street, Hi-Tech Zone Chengdu 610041 China File No.: 19.5000/R3/YY
Design and Development of Data Protection Software	EMC Information Technology Research & Development (Shanghai) Co., Ltd. 3-5F, Building #1, KIC Plaza, No.234 2-3F, Building #2, KIC Plaza, No.252 2-3F, Building #5, KIC Plaza, No.316 5-6F, Building #6, KIC Plaza, No.433 Songhu Road, Yangpu District Shanghai, 200433 China File No.: 19.5000/R3/ZZ

Verified by: Operations Manager